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Web: www.ggwcare.com
Office: Room 66, Capital Business Centre, 22 Carlton Rd, South
Croydon CR 20 BS

Gifts & Hospitality Policy



Pg.



Contact us today!

Schedule an assessment and let us develop a personalised support plan that caters to your unique needs. Together, we empower your well-being through continuous professional development, commit to excellence, and prioritise client satisfaction.

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Being a distinguished Domiciliary Care organization with an extensive client base within the community, GGW Care Ltd. firmly upholds our commitment to conducting all activities with utmost integrity and propriety. As a provider of essential care services, we recognize the paramount importance of maintaining the highest standards of professionalism and ethical conduct in all our operations.

Our duty to our clients and stakeholders is not only to deliver exceptional care but also to ensure that every aspect of our work is carried out with transparency, honesty, and adherence to the most stringent ethical guidelines.

By upholding these principles, we strive to earn and maintain the trust of our clients, their families, and the community we serve; to the end that we set an exemplary standard in the industry.



At GGW Care Ltd., we maintain a zero-tolerance approach towards bribery in any form. We strictly prohibit, both directly and indirectly, any person representing our organization from engaging in activities involving the giving, offering, requesting, or accepting of bribes. These bribes may take the form of payments, loans, gifts, rewards, or any other inducements, whether in cash or any other means, with the intention of gaining contractual, commercial, or regulatory advantages for the Company or for personal gain. Such actions are deemed unethical and are unequivocally forbidden.

In the event of any suspicion of bribery or attempted bribery, a thorough investigation will be conducted following our disciplinary procedure. If found guilty, appropriate disciplinary action may be taken, including dismissal or termination of business arrangements.

We hold all personnel working on behalf of GGW Care Ltd. responsible for reporting any perceived act of bribery or attempted bribery, regardless of their direct involvement. Any such suspicions should be immediately conveyed to a Senior Manager, who may request a written account of the events.

To further reinforce our commitment to transparency and accountability, we have implemented a comprehensive whistle-blowing Policy. This policy is meticulously outlined in the Employee Handbook and is also available upon request from your Line Manager. We encourage every member of our team to familiarize themselves with this policy, as it plays a crucial role in maintaining the integrity and ethical standards that define GGW Care Ltd.



At GGW Care Ltd., we acknowledge that in our industry, giving or receiving gifts and hospitality as a gesture of appreciation or friendship, without expecting anything in return, may occasionally occur. However, it is crucial to emphasize that such acts must not be mistaken for bribery. To maintain transparency and ethical conduct, gifts or hospitality should be of a proportionate or low value (maximum £30) and must be duly recorded in the gifts register.

Furthermore, gifts should only be accepted if they can be shared with colleagues and remain of low value. It is essential to adhere to these guidelines to avoid any perception of impropriety in connection with the Company's business.

1 Any employee or representative of GGW Care Ltd. wishing to offer gifts or hospitality to any party in connection with the Company's affairs must seek explicit approval from a Senior Manager/Director. Similarly, any acceptance of gifts or offers of hospitality by an employee or representative must be preceded by written approval from a Senior Manager/Director.

2 To ensure accountability, all staff members are required to declare any gifts and hospitality they receive or give as part of their role. Each instance of gifts or hospitality given or received should be promptly recorded in the register to maintain accuracy and transparency. This declaration also extends to gifts and hospitality offered to family members or close associates of the staff member, which may be perceived as influential.

3 As laws are subject to change, this policy will be regularly reviewed to align with current legislation. GGW Care Ltd. reserves the right to amend this policy without prior notice, always striving to uphold the highest ethical standards.

4 Non-compliance with this policy, specifically failure to declare acceptance, provision, or decline of gifts and hospitality, may result in disciplinary action under GGW Care Ltd.'s Disciplinary Policy. We emphasize the importance of adhering to these guidelines to foster an enviro



Experience the **GGW Care Limited** difference and discover a higher standard of care for yourself or your loved ones.



1. Dementia Care: Expert caregivers providing compassionate support for individuals with dementia, enhancing their quality of life.

2. Mental Health Conditions: Personalised care for individuals with mental health conditions, prioritising well-being and comfort.

3. Personal Care: Respectful and dignified assistance with daily activities like bathing, grooming, dressing, and medication management, promoting independence.

4. Physical Disabilities Care: Specialised care for individuals with physical disabilities, including mobility assistance and enhancing comfort and independence.

5. Sensory Impairment: Tailored support for individuals with sensory impairments, offering assistance to enhance well-being for those with visual or hearing impairments.

6. 24-Hour Care: Round-the-clock support for individuals who prefer to stay in their own homes.

7. Day Sit-in Service and Night Stay Service: Available caregivers for day-time support and overnight stays, ensuring round-the-clock assistance.

8. Escort to Hospital or Day Care: Transportation services to accompany and assist individuals to hospitals or day care facilities.

9. Shopping and Cleaning Service: Assistance with shopping tasks and maintaining a clean and organised living environment.

Those We Serve: We recognise the unique needs of these groups and provide tailored care to help them lead fulfilling lives.

Older People: Our services are designed comprehensively for individuals aged 65 and above.

Young Adults: Our support services are also extended to young adults with physical disabilities, sensory loss, and learning disabilities.



Visit us at...
www.ggwcare.com